



Certificate of Quality workshop

The benefits of the Certificate and lessons learnt

Folkert Onken, DLQ, Germany

ICAR workshop “New technologies and new challenges
for breeding and herd management”

22-24 June 2011 – Bourg-en-Bresse, France

Nationwide umbrella organisation



17 member organisations

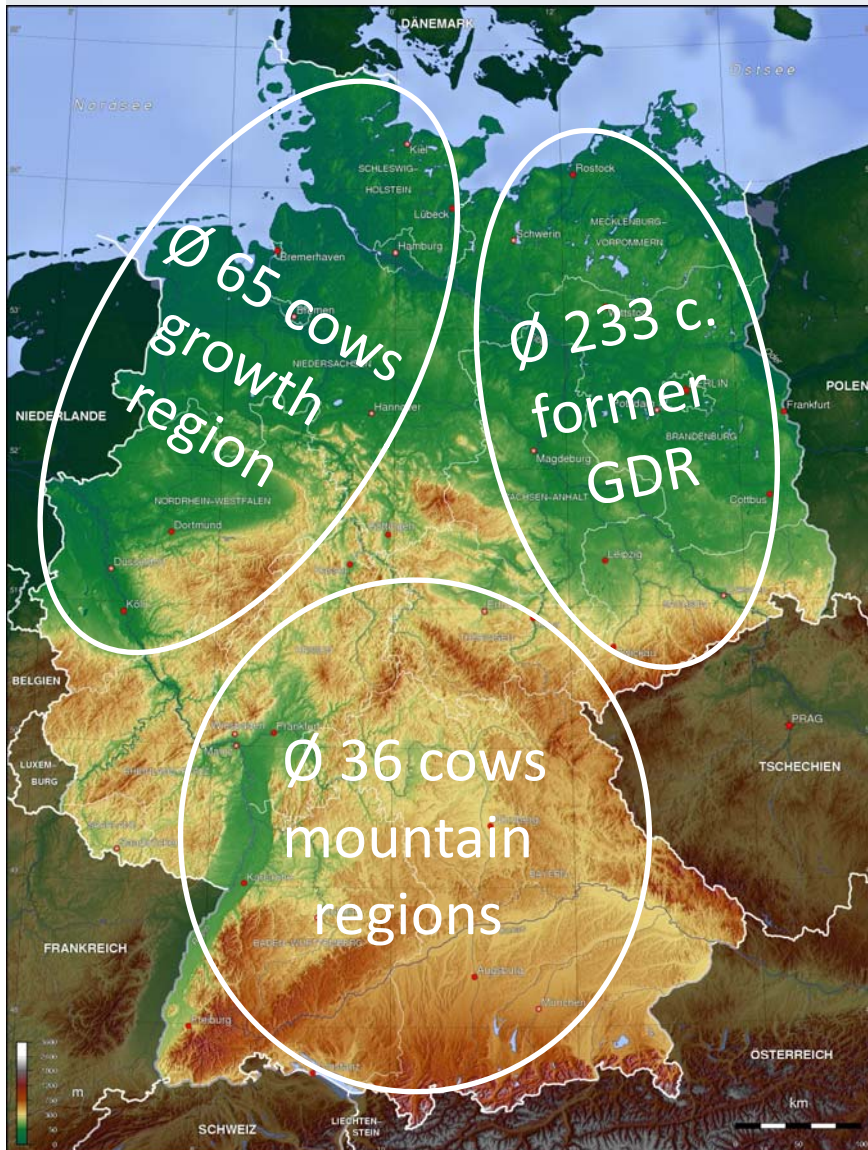


- 14 German milk recording organisations
- 2 associations for raw milk testing
- 1 national calculation centre for animal breeding

They are member of the German Association for Performance and Quality Testing (DLQ).

DLQ is the national organisation for coordination and representation of interests in this business.

Overview German milk recording structure

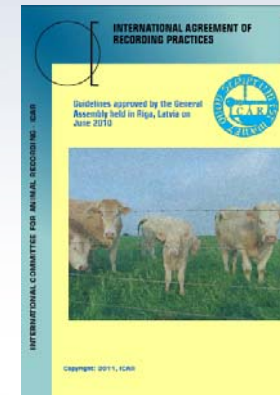


- 4.1 million milk cows in over 91,000 herds
- 3.5 million cows in over 61,000 herds are milk recorded
- More than 70% from these are registered in the herd book
- Milk performance very different between the regions and ranges from 7,000 to over 9,000 kg of milk with more than 4.00% fat und 3.40% protein.

How get I comparable results?



- I need guidelines to which all members comply with.
 - ICAR guidelines
 - National guidelines



They have to be integrated in
quality assurance systems!

Implementation of the CoQ in Germany



- DLQ is a registered nonprofit association.
 - The statute of the association and the resolutions of the authorities of the association are binding for the member organisations.
- DLQ applied for the certificate for the scopes milk recording for dairy cattle, identification of dairy cattle, laboratory and data processing.
- DLQ pass the ICAR Quality Certificate to its members according to their several scopes.

➔ Group CoQ!

Practical implementation of the CoQ in Germany



- Each member organisation has carried out an internal audit and answered the questions to the CoQ (according to their scope).
- All replies being merged into one.
It was very helpful that the work in the scopes of the certificate based also in the past on common guidelines!
- The overall reply and the single replies was send to the external ICAR auditor.

➔ Result





What is the further process?

- In three years the second audit will be carried out an external ICAR auditor visiting and inspecting the organisation.
- The auditor will be visited up to \sqrt{V} of the total number of the DLQ members.
- In the meantime DLQ audit the member organisations (no ICAR requirement).

Experience gained from the ICAR audits



- Preparation based on the documents provided by the applicant.
- The audit start with a introductory conversation and ends with a final conversation.
- Check list for a structured approach.
- It is also important to give useful hints.
- At the end its required that the applicant is comply with standards and guidelines as published by ICAR and the customers of the applicant receive high quality services.

DLQ benefits of the CoQ



- For the DLQ the ICAR-Quality Certificate is a very important element in the uniform presentation of the performance- and quality standards of their members.
- Particularly important is the regular and neutral auditing by the international experts.
- The possibility of the certification in a group will increase the close agreement between the members.

Benefits of the audited organisations



- Sustainment and increasing of the customers trust and also the trust of the ministry and further decision maker.
- Additional confirmation of the professional expertise.
- Quality assurance for the work and the delivered products.
- Confirmation for the independence as a neutral service company.
- National and international comparability of the results.
- Optimisation of the operating quality insurance system.

Thank you for your attention!

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